



Protect Brand Reputation— Assess, Monitor, and Communicate Compliance with Quality Standards

Ensuring compliance with quality guidelines, safety regulations, guest experience standards, and other operational guidelines is critical to business success. However, as your organization grows, ensuring compliance and consistency across locations can be challenging. The task of building and managing hospitality quality programs isn't simple, but it is a key part of success in the hospitality industry. Quality programs affect everything from brand reputation and guest satisfaction to safety compliance and quality management.

Creating an effective quality evaluation solution

Developing hotel and resort quality guidelines to keep all locations consistent and safe is only part of the solution. Building an effective quality evaluation system to accurately measure and track every location's performance is the next critical step that many people don't take because it seems too daunting. So what's the best way to implement the low-maintenance, cost-effective hotel or resort quality evaluation solution you need to meet your standards, continually improve performance, and drive business value?



AN EFFECTIVE **HOSPITALITY EVALUATION SOLUTION** FOR YOUR ORGANIZATION



Gather Better

Accurately Measure, Compare, and Document Hotel and Resort Quality Performance

Conduct evaluation programs that inspect all areas:

- Exterior
- Recreational Areas
- Entrance
- Guest Rooms
- Lobby
- Office and Housekeeping

Use your evaluation solution to ensure:

- Quality standards such as cleanliness, condition, and brand guidelines are followed
- Fire, life, and safety (FLS) precautions are in place



See Earlier

Identify Quality or Safety Problems Quickly



Act Faster

Address Actionable Audit Results Before They Impact Guest Experience



Continuously Improve

Pinpoint Areas for Improvement, Compare to Benchmarks and Competition



INTRODUCING RIZEPOINT—YOUR HOSPITALITY QUALITY EVALUATION SOLUTION

- A powerful mobile app
- An advanced, cloud-based management console
- Built-in business intelligence
- Automated corrective action
- Advanced form and survey building capabilities
- A sophisticated rules engine
- Automated communication tools
- The security and API integration capabilities your operation needs

Take brand protection to a new level—conduct internal evaluations, enable self-assessments, and sync with third-party data to ensure quality guidelines are followed in every location.