



CASE STUDY

Checkers and Rally's

How RizePoint helped Checkers and Rally's gain greater visibility into their operation.





Background

With 786 restaurants nationally and more openings on the horizon, Checkers and Rally's contracted RizePoint to help them manage needs created by rapid growth. This included new processes, improved communication both internally and externally, visible accountability and additional resources committed to the company and franchises.

Overview

With RizePoint's online dashboard Checkers and Rally's were able to quickly address their most pressing growth challenges with long-term solutions built into the software. Starting in the construction process, using RizePoint software allowed them to go from having little knowledge day to day about new restaurant progress and compliance to having access to a call day form with daily photo updates and feedback to help them accurately measure progress and make adjustments as needed. With those issues addressed, Checkers and Rally's were able to save thousands of dollars in rescheduled trip charges and labor costs caused by a lack of communication and visibility. Additionally, RizePoint software made auditing a breeze, providing them with punchlist checklists for easy transition from construction to operations and made obtaining necessary permits much easier. Checkers and Rally's continue to use RizePoint to keep communication open and ensure that critical issues are addressed by the right people. In fact, they now have several departments using RizePoint including: ops services, operations, HR, IT, training and construction.

"Using RizePoint platform has allowed us to gain visibility and organization so that we're not working in silos anymore. We are actually working as a company and as a team."



Joe Ventimiglia
Ops Services Manager Systems
for Checkers



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A HIGH PERFORMANCE ORGANIZATION.**

RizePoint – formerly Steton Technology Group – is the global leader in software solutions that proactively safeguard enterprise compliance—for both internally-imposed standards and externally-imposed regulations. RizePoint software is purpose-built to clearly align and unify field teams, regional management, and executive leadership around the organization’s compliance performance. Our customers gather better data, see necessary actions earlier, and act faster to correct issues before they become costly liabilities. Considered the industry standard for food service, hospitality, and retail, RizePoint mobile and cloud-based solutions serve nearly 2 million audits with 200 million questions answered annually.



FIND OUT how RizePoint
can help you improve
your operation today.

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RIZEPOINT BY THE NUMBERS

1.67 million

Audits Per Year

285,000

Users

27,000

Hotels and Resort Properties

120

Countries and Territories

39

Languages Supported